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RAMtech "REMOTE" Computer Services Focuses It's Repair and Troubleshooting Expertise il The "Virtual Tech" Marketplace

Sunday, December 03, 2006 -

RAMtech "REMOTE" Computer Services focuses it's repair and troubleshooting expertise in the "virtual tech" marketplace geared toward helping home and small business users optimize, maintain, and fix their computer equipment as though the tech were "sitting right in front of their computer!"

ALBUQUERQUE, NM—DECEMBER 1, 2006— Gayle Kinsey, owner and operator of RAMtech for 20 years, offers a special introductory service and price to computer users who are having trouble, slow-downs, virus/Trojan (etc.) problems, or who simply need a little training or advice regarding the use and maintenance of their computers.

Gayle (known locally as "Ruby Quail"!) has succeeded in her on-site tech business due to her competency, fairness, ability to communicate (geekspeak to technophobe) and deliver excellent technical services to local businesses.

As of November 2006, RAMtech goes GREEN! We offer a new great service by using a small program for remote control connections over the internet. By using this method of fixing computers (or training), the customer does not need to take their computer to a repair shop, or mail it off somewhere, or have strangers come to their homes. They only need to have an internet connection up and running (even if it's slow, we can manage to repair it).

Gayle's website has an explanation and the instructions to receive almost-immediate repair services. Because RAMtech saves overhead, we pass these savings onto our customers by giving them a great service at a very low price. Her son, Eric (23), also a certified technician, is a partner of RAMtech.

Ms. Kinsey states: "Ninety (90%) percent of computer problems are actually easy to fix remotely and by saving the travel time and expense, not to mention the environmental impact, this service is truly a blessing to many users who can't otherwise afford a competent technician or who may be wary of asking a stranger to come to their home to fix their computer."

As a way to introduce her virtual remote services, RAMtech is offering a \$60.00 flat fee introductory price through February 2007.

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"The fee is not the important factor – it's developing a trusting relationship with a new customer who is going to tell their friends and family about us once they are happy and satisfied with the end results."

[Visit RAMtech's support website, CLICK HERE](#)

ABOUT OWNER - Gayle Kinsey has over 20 years of computer, technical, and training experience. She has taught at the post-high-school level at TVI, University of New Mexico and Muir Technical College. She has designed and conducted a variety of classes for all ages. Gayle enjoys fixing older computers to give away to students and seniors who can not otherwise afford equipment or repairs. She owns [IMAGEHOST.NET](#), a website design, publishing, and hosting company. Her passion is helping those who help others... "I help the helpers."

MEDIA CONTACT: Gayle Kinsey, promom@ramtech.com, 505-715-4100 (VOIP message center.)

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